



Email Update



Patient Participation Group (PPG)

Awareness Week 04th - 09th June 2018

WHAT IS A PPG?

A Patient Participation Group is an active group of volunteer patients who meet regularly with staff from the practice to provide views on local healthcare services from a patient's perspective.

Role of a PPG



- ❖ To work alongside the practice team to make sure patients at the practice get the best possible service
- ❖ To be involved in specific projects/work that can help achieve better outcomes for the patients
- ❖ To offer the practice an alternative view and think of things they might not have thought about
- ❖ To be involved in (or at the very least consulted on) practice changes
- ❖ May not have decision making powers – but should have an opportunity to influence!

Leigh Cluster PPG motto – Do it with us, not to us!

Get Involved!

WANT TO BECOME A MEMBER OF YOUR PPG?

For Further Information...

If you would like to know more about how to get involved and make sure your voice is heard, please **contact your Practice.**



2018 ENGAGEMENT CONFERENCE & PPG AWARDS

Now Available to Book!

We are delighted to announce the date of the 2018 Engagement Conference, this is open to any PPGs, residents or VCSE groups.

**The event is to be held at The Edge Conference Centre, Wigan, WN3 5AB
Tuesday 10th July 2018, 10.30am – 3.45pm**

Places are limited so please book early. For further information on how to book, please contact shapeyournhs@wiganboroughccg.nhs.uk or call 01972 482711.

[Click to see agenda](#)

[Click to see event flyer](#)

2018 PATIENT PARTICIPATION GROUP (PPG) AWARDS

Please get involved and make a nomination!



The awards, to be held at the PPG Conference, will celebrate the fantastic PPGs and volunteers that we have in the Borough. The ceremony will close the PPG Conference on 10th July at The Edge Conference Centre.

There are 3 award categories:

1. Patient Ambassador of the Year
2. PPG Project
3. Practice and PPG Collaboration

To nominate visit <https://www.surveymonkey.co.uk/r/PPGawards18> or contact us if you require any further information.

Come along and celebrate with us!

[Click to see category and judging criteria](#)

PPG DEVELOPMENT WORKING GROUP

In 2017 we asked local PPGs to complete a survey to tell us what type of support and training might be helpful.

We have been meeting regularly with some PPG members to work on training and development. We have started to progress many of the things local groups asked for.

[Click to see PPG Strategy on a Page](#)

2018 PPG TRAINING PROGRAMME

Local PPG members have been working with us to design training that includes practical skills, education skills and engagement skills. All modules are designed to be relevant to PPG members and people who engage with us to help shape local services. The programme has been running since February 2018 with modules such as Introduction to Social Media, Introducing the Local NHS, Minute taking for Beginners and many more.



Keep an eye out for upcoming sessions and book early as places are limited!

PPG CASE STUDIES

We are working with some of our local PPGs on case studies to demonstrate the work they do with their practices and how they help to improve services. We have gathered 3 so far:

1. Pennygate working with the practice during flu season
2. Pennygate children's flu party
3. Dicconson Group support group

We are looking for other PPGs to share some of the great work they do.

If you haven't already done so please contact us at shapeyournhs@wiganboroughccg.nhs.uk or call 01942 482711.

[Case Study 1](#)

[Case Study 2](#)

[Case Study 3](#)

PPG Awareness Week – celebrating and recognising the benefits of true patient participation!

We will never share your contact details with anyone. We store them securely and only contact you about opportunities to engage with us in improving local health services. If you no longer want to be a member of our community and receive the emails, please just let us know by calling 01942 482711 or emailing shapeyournhs@wiganboroughccg.nhs.uk.

If you need help understanding this, or if you need it in a different language or format such as large print or Braille please let us know on 01942 482711. Contact Name: Rachel Richardson.

